



**We are a leading provider of sustainable waste-to-product solutions for our customers. Our waste treatment facilities form part of long-term contracts between Renewi and the associated Councils across the UK. These contracts are established primarily to divert waste away from landfill and support recycling in a cost-effective and sustainable way.**

### **Our Commitment**

The Municipal Management Team are committed to consistently provide products and services that wherever possible meet or exceed the expectations of our stakeholders, including our employees, customers, shareholders, regulators and local communities.

### **Achieving our Commitment**

We will strive to create a strong and sustainable quality culture across our division by;

- 🕒 Developing, implementing and maintaining an integrated Business Management System (BMS).
- 🕒 Complying with all applicable legislation, standards, protocols and approved codes of practice.
- 🕒 Providing adequate resources and training needed to effectively deliver our products and services.
- 🕒 Identifying risks and opportunities across the division to continually improve and reduce complexity.
- 🕒 Communicating to our internal and external stakeholders with information, updates or changes.
- 🕒 Auditing and inspecting of our performance to improve decision-making and processes.

### **Our Objectives**

We will improve the effectiveness and efficiency of our performance by;

- Maintaining our ISO 9001:2015 accreditation
- Better follow up – our goal is a close out rate of >85% and 100% for actions resulting from top level SHEQ audit findings.

### **Responsibilities**

The SHEQ Director is responsible for implementing and maintaining the integrated Business Management System. The Municipal Management Team will set high level objectives and targets relating to our products and services on an annual basis, as part of a strategic planning and budgeting process.

Managing Director: James Priestley

SHEQ Director: Lorna Stork

**POLICY**

*Our Policy is publically available on the company website to be accessible to all of our employees and interested parties. This policy will remain under review to ensure its continuing relevance to the context of the organisation and undergo a formal annual review.*